

Return Policy for Service Parts

ROUSH CleanTech

- Return new / unused parts within one year of purchase.
 - Parts must be of current design as provided by engineering.
- These returns are subject to a 20% restocking fee unless otherwise arranged by ROUSH Cleantech management.
- Customer is responsible for all shipping charges associated with the returned order.
- Before parts are returned to ROUSH CleanTech, the customer must have a valid Roush RMA number included on the package.
- Parts are subject to inspection upon arrival at which time they will be "approved" for receipt or "denied" and returned to sender. Parts may be "denied" for the following reasons:
 - The item(s) listed on the ROUSH CleanTech provided RMA do match the items that were shipped back.
 - o The item(s) included in the return are not of the current design.
 - o The item(s) being returned are non-functional or damaged.
- Items purchased with a credit card will be reimbursed to the purchasing card.
- Items purchased with a PO to an account will be credited back to that account to be used for future purchases or be applied to outstanding invoices.